

Urgent Care Services Minor Injuries & Illnesses Unit

The new Minor Injuries & Illnesses Unit at Bunny Hill Primary Care Centre provides an emergency walk-in treatment service for adults and youngsters over two years old who may be suffering from relatively minor ailments such as:

- Cuts & bruises
- Wounds
- Sprains
- Ankle & wrist injuries
- Sore throats & ear ache
- Burns & scalds
- Dog bites
- Rashes
- Stomach problems

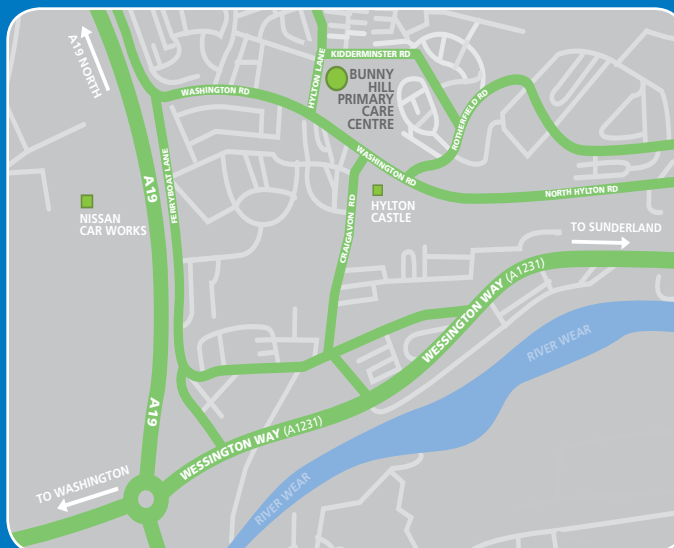
No appointment is necessary and x ray services are also available.

For these sort of problems, patients should not visit the Accident & Emergency department at City Hospitals Sunderland. Please note that the Bunny Hill Minor Injuries & Illnesses Unit replaces the same service previously provided at Pallion Health Centre.

The Minor Injuries & Illnesses Unit at Grindon Lane Primary Care Centre also provides walk-in treatment services in the south of Sunderland.

Bunny Hill Primary Care Centre
Minor Injuries & Illnesses Unit
Hylton Lane, Downhill, SR5 4BW
Tel: 0191 519 5800
Open 8.00am to 8.15pm daily

Grindon Lane Primary Care Centre
Minor Injuries & Illnesses Unit
Grindon Lane, Grindon, SR3 4DE
Tel: 0191 525 2300
Open 8.00am to 11.00pm daily



CODE: 0606/040

Customer Service Centre Bunny Hill

The new Customer Service Centre at Bunny Hill gives residents access to a wide range of local public services under one roof.

- Advice on council services
- NHS Primary Care Centre
- Neighbourhood nursery
- Adult Education Centre
- Wellness Centre
- Retail pharmacy
- Library
- Community café
- Meeting rooms
- Sure Start facilities
- Housing office
- GP surgery

Sunderland Teaching Primary Care Trust
Pemberton House
Colima Avenue
Enterprise Park
Sunderland SR5 3XB
www.sunderland.nhs.uk/teachingpct



New NHS Services

Bunny Hill Primary Care Centre
Hylton Lane, Downhill

Bunny Hill Primary Care Centre forms part of the new multi-purpose Customer Service Centre that provides local residents with a wide range of public services under one roof.

Primary care refers to the range of health and medical services that help people when they first have a problem; they are the frontline health services provided by GPs, community nurses, dentists, pharmacists and optometrists. The Government White Paper 'Our health, our care, our say' emphasises the need to provide more care closer to home and to shift care in some specialist areas from hospital into community settings.

To enable these sort of changes to be introduced, Bunny Hill is the second primary care centre to be established by Sunderland Teaching Primary Care Trust and follows the opening of Grindon Lane Primary Care Centre last year.

The healthcare services provided at Bunny Hill Primary Care Centre include a combination of walk-in urgent care facilities required by people in an emergency and a range of specialist planned care services for patients who will be referred to appropriate clinics by their GP, practice nurse or other healthcare professional.

In addition, Bunny Hill Primary Care Centre also accommodates Dr.Datta's GP practice that has moved from Hylton Castle Health Centre and a new community pharmacy.



Planned Care Services (appointments necessary)

Community Dermatology & Minor Surgery Services

Bunny Hill Primary Care Centre will provide a range of specialist diagnostic and treatment services for patients with long term skin conditions and related problems who have been referred by their GP.

The community dermatology and minor surgery services are provided by Sunderland Teaching Primary Care Trust in partnership with City Hospitals Sunderland and County Durham and Darlington Acute Hospitals NHS Trust.

Dermatology

Specialist dermatology services and clinics will be available for patients referred by their GP for the diagnosis and management of conditions such as:

- Psoriasis
- Eczema
- Acne
- Infestations
- Urticaria
- Leg ulcers
- Complex and difficult to diagnose uncommon skin conditions
- Patients stepped down from secondary care

In addition, the special dermatology service will help to provide on going advice and support for patients with chronic long term conditions. Rapid access clinics will be available for those known to the service and who may experience a flare up of a skin condition. In addition a telephone advice line will be provided for patients who have attended clinics.

Minor Surgery

Purpose built facilities will provide a minor surgery service for appointments for the removal of skin lesions including:

- Sebaceous cysts
- Lipoma
- Intradermal naevi, papilloma
- Removal of toe nails (full and partial)
- Seborrhoeic warts



Podiatry

Specialist podiatry services will be available to help prevent and treat conditions that affect the feet and lower leg. The podiatry service at Bunny Hill is for patients who have complications that have arisen from their medical condition which puts their feet or lower leg at risk. These include:

- Severely deformed feet
- Rheumatoid arthritis
- Neurological conditions
- Diabetes
- Poor circulation

Family Planning and Sexual Health

The Family Planning Service currently based at Hylton Castle Health Centre will move to Bunny Hill Primary Care Centre.

The service offers advice on all forms of contraception, pregnancy testing, cervical screening and screening for sexually transmitted infections.

Smoking Cessation Services

Bunny Hill Primary Care Centre will host specialist smoking cessation clinics providing help to those who want to stop smoking.

Organised by fully trained smoking cessation advisors, the stop smoking clinics consist of six one hour sessions over a six week period. The sessions are held on a one to one or group basis and specialist services are provided for young people and pregnant women.